



October 5, 2017

Brian Allen  
Chief Financial and Operations Officer  
Worcester Public Schools  
20 Irving St.  
Worcester, MA 01609

RE: Impact of National Grid Metering Issue at  
Roosevelt School

Dear Mr. Allen,

As requested, I have summarized the highlights of our previous discussion below:

On November 28, 2016, National Grid's Meter Department replaced the meter at the Roosevelt School to enable interconnection of a solar array at this facility. During the process, it was determined that the meter that was replaced had been incorrectly programmed and was capturing only half the energy consumed at this facility. This meter had been installed in 2009 and, therefore, resulted in roughly 7 years of under-billed electrical usage at Roosevelt School.

The under-billed electrical usage at this facility over this 7 year period totaled \$343,762.29 (for 2,678,118 kilowatt hours (kWh)).

National Grid is required to account for un-billed electrical usage as part of its fiduciary obligation to Massachusetts ratepayers. However, recognizing the extenuating circumstances related to this particular matter, National Grid has decided to bill the Worcester Public Schools only for the 6 month period prior to the discovery of the incorrect meter constant programming.

When this issue was discovered, the Company briefly suspended the electric account for Roosevelt so that its monthly electric charges were not included on the Schools' summary billing account until the matter was resolved. Invoices were submitted for this account for service dates from November 7, 2016, through May 8, 2017 and payment of \$46,758.81 was received in July.

Due to the reconciliation and rebilling process that needed to occur of the services dates prior to November 2016, the remaining amount owed to National Grid is \$26,679.49 (which includes both electric delivery and supply). Also, due to the change with summary billing, invoices for services dates May 9, 2017 through July 10, 2017 remain outstanding in the amount of \$15,892.77 and were sent to the district via email in August 2017. The total amount owed through June 30, 2017 is \$42,572.26.

As indicated in the previous email, National Grid has received \$72,765.21 since the June billing in 2016. The summary of these bills and payments are listed below:

Rebilling for Electrical Use from June 2016 through December 2016	\$58,995.96
Correct Billing for Electrical Use from January 2017 through July 2017	\$56,341.51
Amount Paid through June 2017	-\$72,765.21
<b>Total Owed Through June 2017</b>	<b>\$42,572.26</b>

I welcome you to contact me if you have any questions regarding the information we have provided to date, and I look forward to working with you and your staff to resolve this matter.

Respectfully,

Kevin Shaughnessy  
Community & Customer Manager  
National Grid  
939 Southbridge St.  
Worcester, MA 01606