

CLERK OF THE SCHOOL COMMITTEE
WORCESTER PUBLIC SCHOOLS
20 IRVING STREET
WORCESTER, MASSACHUSETTS 01609

AGENDA #24A

SUPPLEMENTAL

The School Committee will hold a regular meeting:

on: Thursday, July 22, 2021
at: 4:00 p.m. – Regular Session
6:00 p.m. – Executive Session

ORDER OF BUSINESS

ACTION

- I. CALL TO ORDER – REGULAR MEETING
 - INVOCATION
 - PLEDGE OF ALLEGIANCE/NATIONAL ANTHEM
- II. ROLL CALL
- III. APPROVAL OF RECORDS - NONE
- IV. MOTION FOR RECONSIDERATION - NONE
- V. IMMEDIATE ACTION - NONE
- VI. REPORT OF THE SUPERINTENDENT – NONE
- V. COMMUNICATION AND PETITION - NONE
- VIII. REPORT OF THE STANDING COMMITTEE
- IX. PERSONNEL - NONE
- X. GENERAL BUSINESS -NONE

gb #1-199 - Administration
(July 15, 2021)

To approve a prior fiscal year payment in the amount of \$771.84 to Zendesk, Inc.

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X. GENERAL BUSINESS
Administration
(July 15, 2021)

ITEM - gb #1-199
S.C. MEETING - 7-22-21

ITEM:

To approve a prior fiscal year payment in the amount of \$771.84 to Zendesk, Inc.

PRIOR ACTION:

BACKUP:

This invoice was incurred because the district changed the number of “agents” being used for the transportation ticket website Zendesk from 8 to 10 agents. The Information Technology Officer expected this to be included in the next renewal cycle with a “true up” as is common industry practice, but instead this invoice has remained outstanding since 2019.

RECOMMENDATION OF MAKER:

RECOMMENDATION OF ADMINISTRATION:

Approve on a roll call.